OF LOS ANGELS FIRE CALIFORNIA OF ARTMENT

COUNTY OF LOS ANGELES

FIRE DEPARTMENT

1320 NORTH EASTERN AVENUE LOS ANGELES, CALIFORNIA 90063-3294

P. MICHAEL FREEMAN FIRE CHIEF FORESTER & FIRE WARDEN

(323) 881-2401

May 20, 2004

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

ACCEPT STATE UPGRADES TO PUBLIC SAFETY ANSWERING POINT (PSAP) 9-1-1 SYSTEM AND GEOGRAPHIC INFORMATION SYSTEM (ALL DISTRICTS) (4 VOTES)

IT IS RECOMMENDED THAT YOUR BOARD, ACTING AS THE GOVERNING BOARD OF THE CONSOLIDATED FIRE PROTECTION DISTRICT OF LOS ANGELES COUNTY:

- 1. Accept a \$1,008,000 upgrade to the Department's Public Safety Answering Point from the State 9-1-1 Program (Attachment I).
- 2. Accept a \$285,000 enhancement to the Department's Geographic Information System (GIS) from the State Wireless E9-1-1 Project (Attachment II).
- 3. Instruct the Purchasing Agent to issue a no-charge purchase order to SBC Telephone Company for tracking of equipment only.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The State 9-1-1 Program allocates funds every five years for changes and improvements to PSAPs. The State has allocated \$1,008,000 to the Fire Department to upgrade the 911 Automatic Call Distribution (ACD) System and \$285,000 for new hardware and software for additions to the State Wireless 911 Program.

SERVING THE UNINCORPORATED AREAS OF LOS ANGELES COUNTY AND THE CITIES OF:

AGOURA HILLS
ARTESIA
AZUSA
BALDWIN PARK
BELL
BELL GARDENS
BELLFLOWER
COVINA

BRADBURY CUDAHY
CALABASAS DIAMOND BAR
CARSON DUARTE
CERRITOS EL MONTE
CLAREMONT GARDENA
COMMERCE GLENDORA
COVINA HAWAIIAN GARDENS

HAWTHORNE
HIDDEN HILLS
HUNTINGTON PARK
INDUSTRY
INGLEWOOD
IRWINDALE
LA CANADA-FLINTRIDGE

LA MIRADA
LA PUENTE
LAKEWOOD
LANCASTER
LAWNDALE
LOMITA
LYNWOOD

MALIBU
MAYWOOD
NORWALK
PALMDALE
PALOS VERDES ESTATES
PARAMOUNT
PICO RIVERA

POMONA RANCHO PALOS VERDES ROLLING HILLS ROLLING HILLS ESTATES ROSEMEAD SAN DIMAS SANTA CLARITA SIGNAL HILL SOUTH EL MONTE SOUTH GATE TEMPLE CITY WALNUT WEST HOLLYWOOD WESTLAKE VILLAGE WHITTIER The Honorable Board of Supervisors May 20, 2004 Page 2

The current ACD system is outdated and can no longer be supported with parts and maintenance. The Department's ACD System maintenance contract with SBC expired July 1, 2003.

Acceptance of the GIS enhancement will provide a more efficient means for answering wireless 911 cell phone calls utilizing global positioning, mapping, and all hardware and software needed to comply with the Federal Communications Committee (FCC) rules and regulations for public safety.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

This purchase supports the County's Strategic Goal #2 for Workplace Excellence, by enhancing the quality and productivity of the Department's emergency services.

FISCAL IMPACT

Approval of the recommended actions will accept \$1,293,000 in upgrades from the State of California Department of General Services for the 9-1-1 PSAP and geographic information systems. The Fire Department will procure the system and the State will pay the vendor directly.

There is no impact in net County cost.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The administration of funding for equipment and services related to the answering of 9-1-1 calls is based upon laws passed by the California State legislature. Most of the pertinent code sections relating to the reimbursement of 9-1-1 equipment and services is in the California Revenue and Taxation Code sections 41135 through 41138.

The laws indicate that the State 9-1-1 Program, as managed by the California 9-1-1 Emergency Communications Office (State 9-1-1 Office) shall reimburse agencies for equipment and services necessary for answering 9-1-1 calls. Section 41138 also provides authority to local agencies to obtain equipment from any vendor as long as the costs do not exceed those approved by the State 9-1-1 Office.

The goal of the State 9-1-1 Office is to provide sufficient funding to each Public safety Answering Point (PSAP) to successfully manage their local operations in compliance with all 9-1-1 standards.

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CONTRACTING PROCESS

The State 9-1-1 Office completed the contracting process associated with the acquisition of these systems. The State solicits the vendor bids and allows each agency to select a vendor of choice. The Purchasing Agent will be required to issue a zero dollar purchase order to SBC. The selected vendors will bill the State 9-1-1 Office directly.

IMPACT ON CURRENT SERVICES

Approval of the recommended actions will facilitate more efficient and expeditious responses to the 9-1-1 calls received by the Department.

CONCLUSION

Upon approval by the Board of Supervisors, please return adopted copies of this letter to:

 Los Angeles County Consolidated Fire Protection District Materials Management Division 5801 S. Eastern Ave., Suite 100 Commerce, California 90040 Attention: James Ealey, Chief, Materials Management Division

Internal Services Department
 Purchasing Division
 1100 N. Eastern Ave., Room 102
 Los Angeles, California 90063
 Attention: Joe Sandoval, Division Manager

Respectfully submitted,

P. MICHAEL FREEMAN

PMF:FC:fc

Executive Officer, Board of Supervisors
 Chief Administrative Officer
 County Counsel
 Auditor-Controller
 Internal Services Department